

**D-1763**

**Sub. Code**

**42124**

DISTANCE EDUCATION

P.G. DIPLOMA IN HUMAN RESOURCE MANAGEMENT  
EXAMINATION, DECEMBER 2023.

Second Semester

EMOTIONAL COMPETENCE

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What is Emotional Intelligence?
2. What do you mean by Self Confidence?
3. What is off Career Planning?
4. Write a short note on Stress Management?
5. What do you mean by Initiative Management?
6. What is off Job Enlargement?
7. What is Cooperation?
8. What do you mean by Conflict Management?
9. What is off Job Analysis?
10. Write a short note on Time Management.

SECTION B — (5 × 5 = 25 marks)

Answer ALL questions, Choosing either (a) or (b).

11. (a) Explain the Significance of Emotional Intelligence.

Or

- (b) Describe the Nature of Personal and Social Competence.

12. (a) Illustrate the Power of Intuitions.

Or

- (b) Discuss the importance of Emotional Awareness.

13. (a) Enumerate the Relationship between Individual and Institutions.

Or

- (b) Describe the Significance of Adaptability.

14. (a) Explain the Nature of Service Orientation.

Or

- (b) Illustrate the Features of Performance Evaluation.

15. (a) Discuss the Approaches of Leadership.

Or

- (b) Explain the needs of Time Management.

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Discuss the Theories of Management.
17. Enumerate the Nature and Purpose of Team and Group.

18. Explain the significance of Change Catalyst in detail.
  19. Describe the Steps involved in Career Planning Development.
  20. Illustrate the Objectives and Scope of Self Marketing.
-